

You now have access to VirtualCare

As part of our ongoing commitment to combating the spread of COVID-19, we have enabled VirtualCare for your health center for a limited time. VirtualCare is our telemedicine solution that embraces technology to provide remote access for health coaching and consultation.

- + Access via laptop or smartphone
- + Fully integrated with Healthstat staff, EMR system, and processes
- + Appointments are scheduled within regular health center hours



EXISTING USER

Already use the
Patient Portal?

If you already use the PatientPortal, simply log in at patientportal.yourhealthstat.com and schedule a 'TeleVisit' like you would normally schedule an appointment—but make sure to select "Telephonic Visit Only" from the visit type drop-down.

When it is nearing time for your appointment, check out the **VirtualCare: Patient Guide to TeleVisits** to learn more about how to log in for your appointment.



NEW USER

New to the
Patient Portal?

If you have never used the Patient Portal before, you will need to contact your health center or call your scheduling line to get set up with an account and become web enabled. If you are a new patient, you will also need to schedule your first appointment.

After you are enabled, check out our "Accessing the Portal" handout to learn more about logging in for the first time.



QUESTIONS

Have questions
or issues?

Have questions about VirtualCare and how it compares to an in-person visit? Check out our **VirtualCare FAQ** handout or contact your health center today.

SCHEDULE AN APPOINTMENT TODAY.

Contact the Wellness Center at 262-214-1101 or visit patientportal.yourhealthstat.com